

PRIVACY POLICY

You own your data

WATERMANLIVE is an online risk management and surveying system which stores information about a yacht, company or individual (Entity) as provided or entered by that yacht, company or individual. WATERMANLIVE will only store information that is entered by the Users of an Entity, or automatically imported at a User's instruction. The data entered, or imported on instruction, by the Users of an Entity remains the property of the Entity and WATERMANLIVE will not use nor make available for use any of this information without permission of the Entity.

You control who has access to your data

The data entered, or imported on instruction, by the Users of an Entity is stored securely in a database and is only accessible to the approved Users of the Entity. The Administrator of the Entity (Administrator) will have full control over who is invited to be a User. A user name and password is required in order to access an Entity's information in WATERMANLIVE.

It is the User's responsibility to keep their passwords safe. It is the Administrator's responsibility to ensure that any Users that are invited to use the Entity's account have permission to view the Entity's information stored in the WATERMANLIVE account.

WATERMANLIVE's staff and WATERMANLIVE's partners do not have access to the User's passwords and are therefore unable to access the Entity's account or data without receiving an invitation from the Administrator.

WATERMANLIVE monitors system usage

WATERMANLIVE has access to and may use aggregate information such as number of associated Users, number of transactions and billing information for the purpose of billing and monitoring server and software performance as well as for other internal purposes of WATERMANLIVE.

WATERMANLIVE will never access and or use the contact details of any indirect client entered and stored in the WATERMANLIVE system. WATERMANLIVE will never access system usage history for a specific identifiable user, except where granted permission by the User to assist with resolution of a system issue or error.

WATERMANLIVE staff can access non-identifying and aggregated usage information and transaction volumes in order to better understand how our customers are using WATERMANLIVE so we can improve the system design and where appropriate have the system prompt users with suggestions on ways to improve their own use of the system. All aggregated usage information is stored in a secure WATERMANLIVE data warehouse facility.

Your data is sent securely across the internet

WATERMANLIVE Servers have security certificates so all data transferred between the Users of an Entity and the WATERMANLIVE Servers is encrypted. However, the Internet is not in itself a secure environment. Users should only enter, or instruct the importation of, data to the database within a secure environment. This means that the User's browser must support the encryption security used in connection with the WATERMANLIVE Servers.

WATERMANLIVE does not store your credit card details

If you choose to pay for WATERMANLIVE by Credit Card, your credit card details are not stored by WATERMANLIVE and cannot be accessed by WATERMANLIVE staff.



WATERMANLIVE will give you access to your data at any time

On request, WATERMANLIVE will provide the Administrator with a full export of the Entity's data in a common file format determined by WATERMANLIVE.

The Entity's data may be permanently deleted by WATERMANLIVE 90 days after the Entity stops paying to use WATERMANLIVE, or at the Administrator's request.

Your browser stores only enough information to keep you logged in

WATERMANLIVE uses temporary cookies to keep a session open after a User logs in. These cookies do not contain any information about the User or the Entity and will automatically expire 45 minutes after the session is finished.

You are responsible for checking the privacy policy of any third-party websites we link to

The WATERMANLIVE website may contain links to third-party websites. WATERMANLIVE takes no responsibility for the privacy practices or content of these websites.

This policy may be updated from time to time

WATERMANLIVE reserves the right to change this policy at any time and any amended policy will be posted on this website.

Please read our Terms of Use

All use of software subject to WATERMANLIVE's terms of use. In the event of a conflict or disagreement between this Privacy Policy and the Terms of Use, the Terms of Use will prevail.



<http://watermanlive.com>